

UNIT SHIP-IN FORM



1200 East Avis Dr. Madison Hts. MI 48071 www.specmo.com t 800-545-7910 f 248-583-2571

We want to make sure we provide you, our valued customer with prompt service and the proper repair or refurbishment of your unit within our general 24-48 hour turnaround time. In order to ensure your order is handled properly, please complete all the information below and include the completed form in the box with your unit.

Contact Information

| |
|------------------|
| Contact Name |
| Company Name |
| Address |
| City, State, Zip |
| Phone |
| e-mail |

Vehicle Info

| | | |
|------------------------|------------------------------|-------|
| VIN Number (17 digits) | | |
| Year | Make | Model |
| Miles | Kilometers (for conversions) | |
| Repair Order # | | |

Service Needed

| | | |
|--|---|---------------------------------------|
| <input type="checkbox"/> Repair Unit* | <input type="checkbox"/> Refurbish Unit** | <input type="checkbox"/> Odometer Set |
| <input type="checkbox"/> Metric/Us Conversions | | |
| <input type="checkbox"/> Other _____ | | |

Complaint - Description

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|--|
| Details of what is wrong with your unit or the service you need completed? |
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| |

Return Shipping Method

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|--|
| <i>How would you like your unit sent back to you?</i> |
| CALL FOR PRICING |
| <input type="checkbox"/> Fed Ex Ground |
| <input type="checkbox"/> Fed Ex Overnight |
| <input type="checkbox"/> Fed Ex Priority Overnight -arrive by 10:30 am |

Payment Method

| |
|--|
| <i>How would you like to pay for your unit?</i> |
| <input type="checkbox"/> Bill to account*** |
| <input type="checkbox"/> Charge to Credit Card on file |
| <input type="checkbox"/> Call me for Credit Card information |
| <input type="checkbox"/> Check enclosed |
| Purchase Order # _____ |
| (for non-warranty transactions) |

Repair Quote

| |
|--|
| Minimum \$30 Bench Fee**** if repairs are refused. |
| <i>We will contact you if this section is left blank.</i> |
| <input type="checkbox"/> Repair unit if not more than \$ _____ |
| <input type="checkbox"/> Call me with estimate |
| <input type="checkbox"/> e-mail estimate to: _____ |

*Repair = Only the broken components are repaired (radios only). Only the components repaired are warranted.

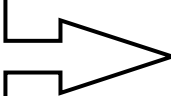
**Refurbished = Unit is repaired to like "new" condition, including replacement of cosmetics. The complete unit is warranted.

***Bill to = ONLY AVAILABLE for Net 30 Accounts.

****Bench Fee = Units sent in for a repair estimate, but the repair is refused will incur a \$30 bench fee for tech time.

Check-off list...

- | |
|---|
| <ol style="list-style-type: none">1. Include completed form with unit2. Enclose payment information or check3. Securely package unit and ship to: |
|---|



Specmo Enterprises
ATTN: R & R
1200 East Avis Drive
Madison Heights, MI 48071

Providing this information with your unit will help ensure that we are able to continue providing dependable, prompt service to you and your customers. Thank you for your business!